



## ***Picayune Rancheria of the Chukchansi Indians***

49260 Chapel Hill Drive, PO Box 2226

Oakhurst, CA 93614

(559) 412-5590 – FAX (559) 400-0340

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### **POSITION DESCRIPTION – SONIC CARHOP**

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**Reports To:** Sonic General Manager

**Department:** CSE

**Status:** Non-Exempt

**Salary Range:** DOE

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#### **SUMMARY AND SCOPE:**

As a SONIC Carhop, you are part of an elite group, filling a role offered by no other company. Being a Carhop (aka super cool food server) is like being an astronaut, only you work in a drive-in restaurant instead of space, and the food's way better. You're responsible for serving and delivering that food safely and efficiently, ensuring our guests have a truly out-of-this-world experience at SONIC Drive-In restaurants.

#### **PRIMARY RESPONSIBILITIES:**

- Making every guest a repeat customer by ensuring the guest leaves the lot satisfied every time.
- Ensuring that all restaurant menu items meet operational standards.
- Being a menu genius and helping SONIC customers navigate all customizable combinations.
- Greeting all guests in a polite and friendly manner with a smile
- Being empowered to resolve customer concerns, guaranteeing every guest leaves satisfied.
- Making accurate change quickly and efficiently for restaurant guests
- Serving our guests in a timely manner

#### **MINIMUM QUALIFICATIONS:**

- Must be at least 16 years of age, with a valid work permit.
- Experience in QSR concepts.
- Contagiously positive attitude (You are a SONIC Brand Ambassador!).
- Ability to remain calm, especially in tough situations.
- Resilient spirit-knowing everyone makes mistakes and can bounce back from a set-back.
- Eagerness to learn and grow.
- Team mentality and willingness to help where needed.
- Effective communication skills; basic math and reading skills.
- Willingness to work flexible hours, night, weekend, and holiday shifts.
- Must be able to stand for long periods of time.
- Must be able to pass a background check, pre-employment drug/alcohol test.
- Perform other duties as assigned.

**APPLICATION PROCESS:**

If you are interested in this position, please submit the following:

- Completed Application
- Resume – *Optional*
- If claiming Tribal Preference, please provide proof of Tribal Identification
  
- All requested information must be submitted to the Human Resources office by 5:00PM on the closing date. Incomplete applications or failure to submit the requested information will result in the disqualification of your application.
  
- Submit To: PRCI Human Resources P.O. Box 2226 Oakhurst CA, 93644. You may also submit your application and all supporting documents via email: [jobs@chukchansi-nsn.gov](mailto:jobs@chukchansi-nsn.gov)

**PRCI TRIBAL PREFERENCE:**

In accordance with applicable Tribal Law, and Title VII of the 1964 Civil Rights Act, the PRCI Administration shall give preference in hiring, promotion, transfer, and lay-off to enrolled members of the Picayune Rancheria of Chukchansi Indians. To qualify for this preference, applicants must submit verification of enrollment in the Tribe. Preference means that Tribal Members who meet the minimum qualifications set forth in the job announcement and position description shall be hired before better qualified non-Tribal Members.

**INDIAN PREFERENCE STATEMENT:**

Under CFR 25, Part 276 and by Title VII of the Civil Rights Act, Section 701(b) and 703(i), preference in filling all vacancies provided to qualified PRCI Tribal Members and/or other American Indian/Alaska Native Candidates.

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(Employee Signature)

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(Date)

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(Supervisor Signature)

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(Date)